Patient Code of Conduct

In an effort to provide a safe and healthy environment for staff, visitors, patients and their families, Reach Out expects visitors, patients and accompanying family members to refrain from unacceptable behaviors that are disruptive or pose a threat to the rights or safety of other patients and staff.

- The clinic does not follow a first come, first serve basis.
- Depending on the severity of other patients health concerns, he or she may be seen by a provider before you.
- Please be patient with all volunteers and providers for they are working as swiftly as possible to ensure all patients are seen in a reasonable amount of time.
- We do not tolerate disruptive language or violent behavior.
- Respect other patients’ privacy.
- No cell phone use at the window.
- Be considerate of other patients in the waiting room.
- Disposable items such as water bottles and other trash items that are brought in, please be sure to dispose of them before leaving your area.